



## REHAU UNDERFLOOR HEATING

10 YEAR WARRANTY

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Building Project Name: \_\_\_\_\_

Building Intended Use: \_\_\_\_\_

Building Owner: \_\_\_\_\_

Architect: \_\_\_\_\_

Consulting Engineer: \_\_\_\_\_

UFH Installation Company: \_\_\_\_\_

Screeding Company: \_\_\_\_\_

UFH Installation Completion Date: \_\_\_\_\_

UFH Commissioning Date: \_\_\_\_\_

We hereby confirm that, in the aforementioned building project, RAUTHERM Universal PE-Xa pipe has been installed in an Underfloor Heating (UFH) system and that system has been put into operation in accordance with REHAU's instructions and, where applicable BS EN 1264.

\_\_\_\_\_  
UFH Installation Company - Stamp and signature

\_\_\_\_\_  
Place, Date

REHAU - Warranty

REHAU shall grant this warranty insofar as the owner of the building or his representatives asserts any claim against the UFH Installation company.

This warranty shall only be valid if it has been completed and signed, and if a warranty number has been assigned by the REHAU Sales Office.

For confirmation by REHAU, this completed warranty certificate must be sent to the REHAU Sales Office within a period of three months after the system is put into operation.

Warranty No: \_\_\_\_\_

REHAU Sales Office: \_\_\_\_\_

REHAU Sales Office Manager's Signature: \_\_\_\_\_



\_\_\_\_\_  
Martin Hitchin - Chairman, REHAU UK



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Darren Lock - Director of Building Solutions Division

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## Warranty Conditions

### 1. Scope of Warranty

1.1 REHAU Ltd guarantees that REHAU RAUTHERM Universal PE-Xa pipe and compression sleeve fittings, when installed and operated in an Underfloor Heating System in accordance with REHAU's instructions and, where applicable BS EN 1264, will be free of defects due to manufacturing faults for the period warranty.

1.2 REHAU Ltd guarantees REHAU RAUTHERM Universal PE-Xa pipe and compression sleeve fittings are produced in accordance with the ISO 9001 Quality Management System. Every reasonable care has been taken in its manufacture.

1.3 The warranty does not affect statutory consumer rights.

### 2. Conditions

2.1 The warranty shall covers claims submitted within 10 years after the system was commissioned.

2.2 The warranty will only be valid if the warranty certificate is fully completed, signed and received by REHAU Ltd within a period of 3 months after commissioning of the system.

2.3 The warranty period will commence on the day of commissioning.

2.4 The warranty is only valid for REHAU RAUTHERM Universal PE-Xa pipe and compression sleeve fittings.

2.5 The warranty is only valid for REHAU RAUTHERM Universal PE-Xa pipe and compression sleeve fittings installed in the Underfloor Heating System types recommended in REHAU's technical literature and, applicable BS EN 1264.

2.6 This warranty is not valid if the pipe is used in conjunction with other components (fittings & manifolds) not supplied by or expressly recommended by REHAU Ltd.

2.7 This warranty will not apply to defects caused by incorrect storage, handling installation or system use. The pipe must be protected from crushing, puncturing, abrasion or other mechanical action which may cause damage to the surface or structure of the pipe, freezing water, prolonged exposure to direct sunlight or temperatures and pressures beyond those defined by REHAU.

2.8 In the event of a claim, notice must be given to REHAU Ltd, in writing, within 3 days of discovery. A copy of the signed, correctly completed warranty certificate must be included with the notice.

2.9 In the event of a claim, REHAU Ltd must be given the opportunity of inspecting the installed pipe, claimed to be defective, within 8 days of the defect occurring and prior to the execution of any remedial measures. Failure to comply with this condition will result in loss of warranty cover.

2.10 Before any settlement is agreed, it will be necessary for a section of the pipe claimed to be defective to be removed from the installation to be analysed.

2.11 This warranty will only be valid where it is identified that the cause of the defect was a manufacturing fault and not another external cause, outside of REHAU's control, as detailed in 2.5, 2.6, 2.7.

2.12 Any measures undertaken by REHAU Ltd in investigating a claim or in the way of damage mitigation shall not constitute recognition of liability. Negotiations on the payment of damages shall under no circumstances be understood as a waiver of the right to show that the notification of damage required under 2.8 & 2.9 was not given in due time, was unfounded or in any other way influenced.

### 3. Scope and settlement of claims

3.1 If REHAU RAUTHERM Universal PE-Xa pipe or compression sleeve fittings are found to be defective due to a manufacturing fault within the first 10 years of the warranty period, compensation shall be paid for any damage resulting from the removal and replacement of the defective pipe and fittings.

3.2 REHAU shall assume the liability specified in point 3.1 up to an amount of £100,000 per installation inclusive of the supply of the replacement pipe and fittings.

3.3 Pipes installed in more than one building under one contract shall be regarded as one installation.

3.4 REHAU Ltd reserves the right to engage the services of qualified companies, of its own choice, to perform any necessary remedial measures.

3.5 Any warranty claims made during the warranty period shall not extend the overall period of warranty coverage.

3.6 The payment of compensation for loss of use and lost production, operational downtime, depreciation as well as any other indirect consequential claim for losses shall be excluded.

3.7 None of the clauses contained within this guarantee limit REHAU's liability for death or personal injury arising out of negligence of REHAU Ltd.

3.8 Subsidiary verbal agreements shall be void.

3.9 The REHAU warranty is underwritten by a general business liability insurance policy.

### 4. Transfer and rights and obligations

In the event of the building specified in this warranty certificate being sold, the rights resulting from this warranty shall pass over to the successor.

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**REHAU UK Sales Offices**

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